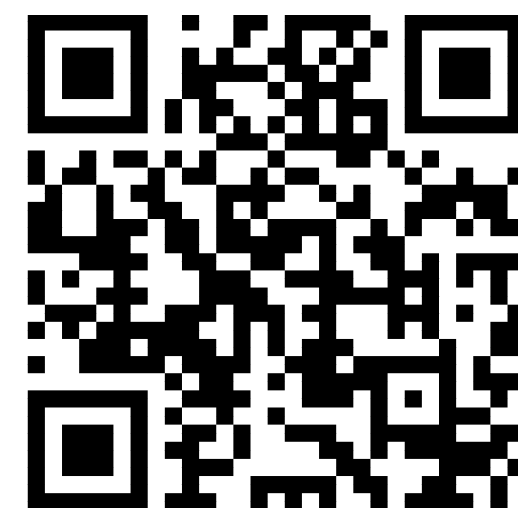


# Tired of 'silly' rules?

## Report unhelpful rules for better healthcare

Some rules or work practices are created with good intentions but don't actually help patients or staff. The Bevan Commission and Llais, in partnership with the Institute for Health Improvement, have launched the 'Silly Rules' campaign. We want your input on 'unhelpful rules' or 'administrative barriers' that hinder care, frustrate those who access or provide care, and waste resources. Share your ideas to help improve the experience and make healthcare more efficient across Wales.

SCAN ME



### Complicated Communication

Overcomplicated or outdated ways of communicating.

Staff must use fax machines to send documents instead of email, delaying important patient information.



### Pointless Paperwork

Repetitive forms of paperwork when there are better solutions available.

Staff having to fill multiple forms with the same information.



### Annoying Approval

Requiring approval for simple tasks.

Staff need managerial approval to reorder basic medical supplies like gloves and bandages.



### Silent Standards

Unspoken cultural norms causing inconvenience.

Staff feel they must skip breaks to keep up, even though breaks are allowed, leading to burnout.



### Silly Schedules

Illogical or impractical timetables.

Staff are scheduled to attend two different surgeries with no time to travel.



### Strange Systems

Inefficient or convoluted processes that complicate tasks.

Staff must complete a lengthy checklist involving multiple departments, turning a simple process into an all-day affair.



### Ridiculous Rules

Rules that don't make sense.

A rule prevents patients from bringing their own crutches, requiring them to use hospital issued ones even if unnecessary.

